This guide was made possible through a City of Fitchburg and ReImagine North of Main collaboration. Designed by Abigail LeClair

To update information in this guide, please contact the City of Fitchburg’s Department of Community Development at 978-829-1890.

City of Fitchburg, Municipal Offices
166 Boulder Drive, Fitchburg, MA 01420
978-829-1800  www.fitchburgma.gov
HOUSING SUPPORT GUIDE
ASSISTANCE

Fuel & Utility Assistance

Citizens Energy
Phone: (877) 563-4645 or (617) 338-6300
Overview: Provides help with heating, both oil and gas
Eligible: Must be having financial hardships, application required.

MOC Energy & Housing Services
Address: 66 Day Street, Fitchburg, MA
Phone: (978) 342-7025
Overview: Limited funding to families who are in need of supplemental fuel assistance after exhausting all federally funded Fuel Assistance Benefits. Must be low income & rent must be 50% or less on monthly income.
Eligible: Eligibility varies by funding source and program. Dependent upon available funds.

New England Farmworkers Council
Phone: (978) 342-4520
Overview: Provides assistance with paying heating bills for renters and homeowners who are low income
Eligible: Based on household income.

MASS SAVE
Phone: (866) 527-7283
Overview: Offers energy saving tips and information, free home energy assessments, 0% interest HEAT loan program & weatherization rebates
Eligible: Different factors based on the program applying for

Good Neighbor Energy Fund/Salvation Army
Phone: (978) 342-3300
Web: http://www.magoodneighbor.org/assistance.html
Overview: Assistance for those facing temporary financial crisis & not qualifying for other programs.
Eligible: Income guideline found on website

Good Neighbor Energy Fund/Salvation Army
Phone: (978) 342-3300
Web: http://www.magoodneighbor.org/assistance.html
Overview: Assistance for those facing temporary financial crisis & not qualifying for other programs.
Eligible: Income guideline found on website

MOC Emergency Utility Assistance
Address: 66 Day Street, Fitchburg, MA
Phone: (978) 342-7025
Overview: For families who receive shut-off notice due to utility arrearage.
Eligible: You must have exhausted all federally funded Fuel Assistance benefits, as well as other available area resources. Eligibility varies by funding source and program is dependent upon availability of funds.
Utility Discounts
Address: Department of Public Utilities
Phone: (617) 737-2836 or (877) 886-5066
Overview: Provides lower rates for low-income customers for gas, electricity & telephone.
Eligible: Must be residential customer, meet income guidelines & receive assistance from other programs, i.e. SSI, Food Stamps, Fuel Assistance, Head Start.

Utility Shutoff Protection
Contact: Department of Public Utilities
Phone: (617) 737-2836 or (877) 886-5066
Overview: Massachusetts law prevents utility companies from shutting off service to people with certain eligibility.
Eligible: Elderly; low income families with an infant; people with serious illness who cannot pay bill; families who would be left without heat in the winter.

Utility Arrearage Program
Contact: Department of Public Utilities
Phone: (617) 737-2836 or (877) 886-5066
Overview: Prevents shutoff or restores service that was shut off. Offers plans and forgiveness.
Eligible: Low - Income guidelines
<table>
<thead>
<tr>
<th>Housing Authority</th>
<th>Address</th>
<th>Phone</th>
<th>Eligible</th>
<th>Units</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fitchburg Housing Authority</td>
<td>100 Main St #1, Leominster, MA 01453</td>
<td>(978) 537-5300</td>
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<td>379-441 Canton Street, Fitchburg, MA 01420</td>
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<td>351 Daniels Street, Leominster, MA 01453</td>
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<td>197 Bemis Road, Fitchburg, MA 01420</td>
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<td>196 Whalon Street, Fitchburg, MA 01420</td>
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<td>183 Willard Street, Leominster, MA 01352</td>
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<td>Elderly/disabled</td>
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<td>245 River Street, Fitchburg, MA 01420</td>
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<td>150 Main Street, Fitchburg, MA 01420</td>
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**Affordable Housing**

<table>
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<td>Maplewood Valley Apartments</td>
<td>197 Bemis Road, Fitchburg, MA 01420</td>
<td>978-342-1844</td>
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<tr>
<td>Town &amp; Country Apartments</td>
<td>196 Whalon Street, Fitchburg, MA 01420</td>
<td>978-342-2872</td>
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<tr>
<td>Laurie Drive Apartments</td>
<td>100 Main Street, Leominster, MA 01453</td>
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<td>Notredame Apartments</td>
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<td>Normanian Properties</td>
<td>48-56 Oliver Street, Fitchburg, MA 01420</td>
<td>978-345-7143</td>
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<td>NewVue Communities</td>
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<td>50-64 Prichard Street, Leominster, MA 01453</td>
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<td>105 Plymouth Street, Leominster, MA 01453</td>
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<td><strong>Affordable Housing</strong></td>
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</table>
| **Watermill Apartments** | **Acton Housing Authority**  
142 Water Street  
Leominster, MA 01453  
**Phone:** 978-840-1420  
**Use:** RCAP Project based, subsidy, 3 and 4 bedroom, 2 bedroom handicapped |
| **Hotel Raymond**  
35 Day Street  
Fitchburg, MA 01420  
**Phone:** 978-345-7143  
**Use:** Family |
| **Joseph’s House**  
279 Daniels Street  
Fitchburg, MA 01420  
**Phone:** 978-343-8563  
**Use:** Elderly - Young Disabled |
| **TriTown landing**  
Address: 37 Youngs Road  
Lunenburg, MA 01462  
**Phone:** 978-345-6673 |
| **Tara Condominiums**  
Address: 105 Plymouth Street  
Fitchburg, MA 01420  
**Phone:** 781-707-9100  
**Eligible:** Rental  
**Units:** 12 |
| **Hilltop Gardens**  
Address: 47 Princeton Street  
Leominster MA 01453  
**Phone:** 978-534-6349 |
| **Leominister Gardens**  
Address: 560 North main Street  
Leominster, MA 01453  
**Phone:** 978-537-5645 |
| **Heritage Gardens**  
Address: 58 Heritage Lane  
Leominster, MA 01453  
**Phone:** 978-537-8008 |
| **Waterway Apartments**  
97 Water Street  
Leominster, MA 01453  
**Phone:** 978-534-0390  
**Use:** Family, Elderly, Young, disabled, Studios to 3 bedroom |
| **Antwell Heritage Apartments**  
One Oak Hill Road  
Fitchburg, MA, 01420  
**Phone:** 978-627-4299  
**Use:** 55+, Affordable Housing within Income Guidelines |
| **Blossom Court**  
37 Blossom St  
Fitchburg, MA 01420  
**Phone:** 978-345-7143  
**Use:** Family |
| **Fitchburg Green**  
370 Water Street  
Fitchburg, MA 01420  
**Phone:** 978-342-8688  
**Use:** Elderly |
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**Phone:** 978-537-8008 |
### Local Services

**Montachusett Opportunity Council Community and Housing Services**  
133 Prichard Street, Fitchburg, MA 01420  
**Phone:** 978-343-5706  
**Overview:** Borrower recovery or at risk of homelessness include 24/7 emergency shelter for youth under age 18; programs for youth age 16-21, transition support including placement, stabilization, case management, and crisis management  
**Eligible:** At-risk children, adults, and families

**Fitchburg Veterans Services, LUK**  
14 Wallace Ave, 2nd Floor, Fitchburg, MA 01420  
**Phone:** (978) 829-1798  
**Overview:** Veteran/dependent of wartime veteran; can help pay for shelter  
**Eligible:** Fitchburg resident veterans

**Salvation Army Shelter**  
**Phone:** (978) 342-3300  
**Overview:** Accepts adults with substance abuse issues  
**Eligible:** Individuals or families that meet the US Department of Housing and Urban Development criteria for homelessness are eligible for assistance from Salvation Army shelters.

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**LUK, Inc.**  
545 Westminster Street, Fitchburg, MA 01420  
**Phone:** (800) 579-0000  
**Overview:** Programs for homeless  
**Eligible:** Homeowners facing foreclosure through a variety of resources including finding other housing

**RCAP Solutions Inc.**  
205 School Street, Gardner, MA  
**Phone:** 800-488-1969 EXT. 6770  
**Overview:** Administers state programs including Section 8 Housing Voucher Program, Massachusetts Rental Voucher Program, Rental Assistance and Rehabilitation, Project based Section 8 Rental Assistance, Rental Assistance for Special Populations  
**Eligible:** Elderly, disabled, and families in Athol, Bolton, Groton, Hubbardston, Northbridge, Townsend, Webster and Worcester. Applicants are selected from a waiting list in accordance with eligibility requirements. Eligibility is based on total annual gross income and family size and applicants must meet the eligibility guidelines established by HUD

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### Affordable Housing

**Meadowbrook Village**  
115A Crestview Lane  
Fitchburg, MA 01420  
**Phone:** 978-345-7200  
**Use:** Family-Senior-Individuals, 1-3 bedrooms, Wait list

**Mount Vernon Housing**  
24 Mont Vernon Street  
Fitchburg, MA 01420  
**Phone:** 978-860-1121  
**Use:** Community HealthlinkInc, Subsidized low rent for the disabled

**The Sundial**  
29 Merriam Parkway  
Fitchburg, MA 01420  
**Phone:** 978-345-1559  
**Use:** 62+, Studio and one bedroom

**Binnall House**  
125 Connors Street  
Gardner, MA 01440  
**Phone:** 978-632-9656  
**Use:** Elderly, Mobility Impaired

**Olde English Village**  
152 Manca Drive  
Gardner, MA 01440  
**Phone:** 978-632-6360  
**Use:** 1-4 bedroom, elderly, family, handicap accessible

**Abby's House**  
52 High Street  
Worcester, MA 01609  
**Phone:** 508-756-5486  
**Use:** Woman Single room with shared space for rent

**Silver leaf Apartments**  
75A Terrace Drive  
Leominster, MA 01453  
**Phone:** 978-537-6610  
**Use:** Family, handicapped, Individuals

**Riverside Village**  
24 State Street  
Leominster, MA 01453  
**Phone:** 978-537-6610  
**Use:** Accepts vouchers, project based section 8, long waiting list, 4 handicapped units, elderly and family
Shelters (Individual & Family)

**Pearl St. Shelter**  
**Address:** 70 Pearl Street, Framingham, MA, 01702  
**Phone:** 508-620-2868  
**Capacity:** 12 Families  
**Services:** Food pantry, referral for services, transportation, and storage  
**Restrictions:** sobriety, no domestic abuse, Sundays-Thursday 10PM curfew, Friday and Saturday 11PM curfew  
**Referral:** EA eligible, must go to DTA first for shelter assistance

**Pathways Family Shelter (SMOC)**  
**Address:** 248 Edgell Road, Framingham, MA 01702  
**Phone:** 508-879-5047  
**Capacity:** 13 beds (men and women)  
**Services:** Advocacy, counseling, community kitchen, food 3 meals/day, limited transportation, storage facilities  
**Restrictions:** Sobriety in shelter, Friday and Saturday 11pm curfew  
**Referral:** EA eligible, self, Must go to DTA first for shelter assistance

**Ives Street Shelter**  
**Address:** 21 Ives Street, Worcester, MA, 01603  
**Phone:** 508-799-8819  
**Capacity:** 9 Rooms, (up to 22 individuals)  
**Services:** Advocacy, counseling by referral, community kitchens, clothing if available, Spanish, day program  
**Referral:** EA eligible

**Friendly House**  
**Address:** 87 Elm Street, Worcester, MA, 01609  
**Phone:** 508-792-1799  
**Capacity:** 13 beds (men and women)  
**Services:** Advocacy, food 3 meals, clothing bank, Spanish, nurse visits weekly, referral for counseling, handicap access  
**Restrictions:** Sobriety  
**Referral:** EA eligible, Self for community beds

**Youville House**  
**Address:** 133 Granite Street, Worcester, MA 01604  
**Phone:** 508-753-3084  
**Capacity:** 12 families  
**Services:** Family Shelter DHCD referred, advocacy  
**Restrictions:** Sobriety on premises  
**Referral:** EA eligible

**Ives Street Shelter**  
**Address:** 21 Ives Street, Worcester, MA, 01603  
**Phone:** 508-799-8819  
**Capacity:** 9 Rooms, (up to 22 individuals)  
**Services:** Advocacy, counseling by referral, community kitchens, clothing if available, Spanish, day program  
**Referral:** EA eligible

**United Neighbors of Fitchburg/Cleghorn Neighborhood Center**  
**Address:** 18 Fairmont Street, Fitchburg, MA 01420  
**Phone:** (978)342-2069  
**Overview:** Emergency rental assistance, income guidelines apply; Youth Center programs - after school programs, teen night, leadership groups, career skills development; empowerment services; self-sufficiency programs, case management, legal services, homeless and domestic violence services/referrals  
**Eligible:** youth and adults at risk of joblessness, drop-out, homelessness

**Seven Hills North Central Family Support Center**  
**Address:** 1460 John Fitch Highway, Fitchburg, MA 01420  
**Phone:** 978-632-4322  
**Overview:** Information and referrals, family support specialists for case management, family trainings, parent networking, community connections and resources, comprehensive education and training library  
**Eligibility:** Available for individuals and family members with disabilities

**Central Massachusetts Housing Alliance**  
**Address:** 6 Institute Road, Worcester, MA 01609  
**Phone:** 508-752-5519  
**Overview:** Advocacy, Elder housing support and maintenance, Housing Assistance through prevention, stabilization, search assistance; financial support, housing counseling; self-sufficiency  
**Eligible:** Based on many different factors depending on desired program, must go through application process.
Central Massachusetts Shelter for Homeless Veterans
69 Grove Street, Worcester
Phone: (508) 791-5348
Overview: Housing (transitional and permanent) for homeless veterans or those at risk of being homeless, advocacy for veterans issues, job skills and employment training, and healthcare support
Eligible: Veterans of all eras, regardless of sex

Department of Transitional Assistance
473 Main Street, Fitchburg, MA 01420
Phone: (978) 665-8700
Overview: Shelter/emergency housing services for families with children & pregnant women
Eligibility: Income guidelines apply – Must be US citizen or eligible noncitizen – Social Security # needed

Domestic Violence Services/YWCA
14 Monument Square # 400, Leominster, MA 01453
Phone: Hotline (508) 755-9030, Office (978) 345-1008
Overview: Emergency shelter for women and men fleeing domestic violence
Eligible: Survivors and their children whose lives are affected by interpersonal violence.
Our Father’s House
Address: 55 Lunenburg Street, P.O. Box 7251, Fitchburg, MA 01420
Phone: 978-345-3050
Capacity: 20 men (case by case), 8 women (transitional)
Length of Stay: Up to 6 Months
Services: Spanish, Advocacy, 3 meals/day, counseling and medical care by referral
Restrictions: Over 18, 24 hours
Referral: Self

Domestic Violence
Services/YWCA
14 Monument Square # 400, Leominster, MA 01453
Phone: Hotline (508) 755-9030, Office (978) 345-1008
Overview: Emergency shelter for women and men fleeing domestic violence
Eligible: Survivors and their children whose lives are affected by interpersonal violence.

Montachusett Interfaith Hospitality Network
(www.mihnetwork.com)
Address: 758 Main Street, Leominster, MA 01453
Phone: 978-466-1704
Rooms: 5
Capacity: 20 people
Services: Comprehensive case manage, guests must work toward self-sufficiency
Programs: Savings, nutrition, work readiness, day center, limited transportation
Restrictions: No active alcohol or drug abuse, not history of violent or sex offender behavior

Greater Worcester Housing Connection
Address: 25 Queen Street, Worcester, MA 01610
Phone: 508-757-0103
Capacity: 100 (men and women)
Length of Stay: Unlimited
Services: Advocacy, counseling, 3 meals/day, clothing, handicapped accessible, nurse dept, doctor 2 times/ week, day programs, limited transportation, limited storage
Restrictions: Over 18
Referral: Self

Roland’s Shelter
Address: 57 Mechanic Street, Marlboro, MA 01752,
Phone: 508-481-7847
Capacity: 18 men
Length of Stay: 60-90 days
Services: Advocacy, counseling (not on site), kitchen facilities for breakfast and dinner, dinner 3 times a week downtown, clothing referrals
Restrictions: Sobriety, must have good supply of medication, 10 pm curfew
Referral: SMOC Framingham

South Middlesex Opportunity Council
Address: 7 Bishop Street, Framingham, MA 01702
Phone: 508-620-2645
Capacity: 30 Scattered sites
Services: Spanish, advocacy, counseling, referrals
Restrictions: waiting list
Referral: Must go to DTA first for shelters